

Listening to Our Students

Survey of Graduate Perceptions

Purpose of the Survey

- To hear from our graduates after they leave North Lake College.
- To assess our Program Level Outcomes.

Our Programs

- Associate in Arts
- Associate in Science
- Associate in Applied Sciences



Program Level Outcomes

Communication Skills

- › speaking
- › listening
- › reading
- › writing



Personal Responsibility

- › importance of personal integrity
- › understanding consequences



Social Responsibility

- › understanding of other cultures and viewpoints



Critical Thinking Skills

- › analysis
- › evaluation
- › creative thinking



Empirical & Quantitative Skills

- › math and science skills
- › effective use of technology



Teamwork

- › collaborating effectively
- › good time/task management skills



New terms from the THECB

Survey Design

- Started in 2011
 - Immediate graduates invited to respond
 - 30-40 questions
 - Open-ended question
 - Response rate approximately 25%
- In 2013
 - Prior graduates from 2009 and 2010
 - 90 responses
- For 2014
 - Both immediate and prior graduates
 - Include demographic questions
 - Review responses for transfer vs. technical grads

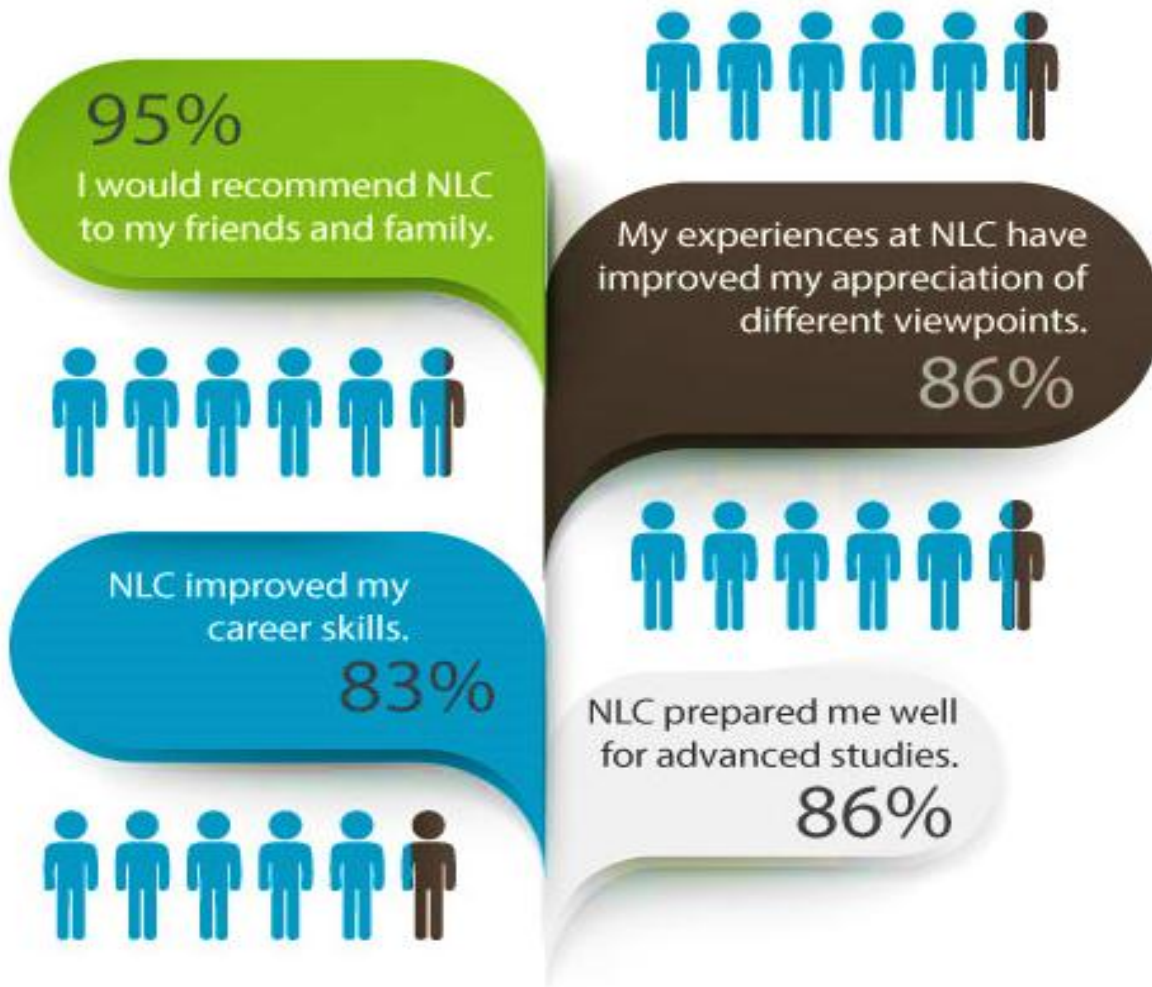
My experiences at North Lake College have improved my...

Agreed or Somewhat Agreed



High-Scoring Questions

Agreed or Somewhat Agreed



What was the best thing about your experience at NLC?

51% said their professors:

“the personal attention from professors for my academics”

“they have a passion to teach”

“very knowledgeable in their field and cared about the students.”

58% said they appreciated the quality...

“the standard of education was at the university level”

“the quality of the courses and Professors”

“great teachers, great environment and it felt like a big university”

Opportunities for Improvement

Personal Responsibility

Agreed or Somewhat Agreed



improved my ability to analyze the significance of moral issues.
73%



improved my ability to understand consequences of various actions.
74%



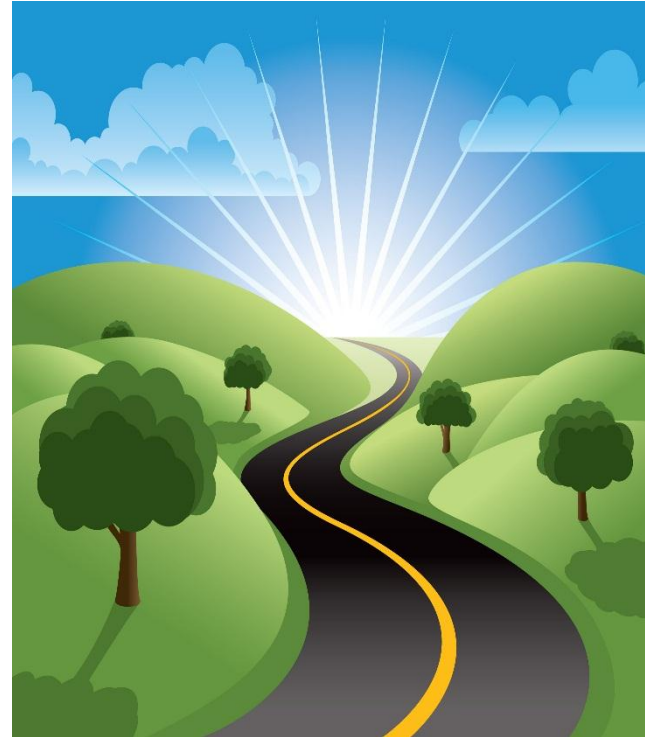
taught me the importance of treating others with fairness.
69%

taught me the importance of personal integrity.
76%



What now?

- Talk to students
- Review survey questions
- Review the connection between the outcome & the classroom activity



Career Exploration & Job Placement

"More assistance in career placement for graduates"

"Talk more about the professional world and exactly how to get a job out of college"

"Offer and support more opportunities for graduates to start careers within North Lake College or DCCCD"



What now?

- Reassigned Career Services department to Student Services.
- New TSI provides for additional career exploration activities.



NLC Graduates

- Tanya Mousa
 - Graduated May 2011
 - AA

- Lawrence Alexander
 - Graduated December 2011
 - AAS

